



# Long Buckby Practice Patient Newsletter

Autumn 2020

Working together to improve end of life care



Armed Forces Veteran  
friendly accredited  
GP practice



## Flu season is upon us and we have ordered a flu jab just for you.

It seems impossible to believe, especially with the glorious weather that we have had recently, but flu season is nearly upon us again and our Annual Flu clinics will start in a few weeks.

We order your individual flu vaccines 9 months in advance and these cannot be returned so please, if possible, support us by booking your vaccination with us.

There will be some changes this year to make sure that we maintain social distancing within the Practice and there will be more staff on hand to make sure everything runs smoothly and as quickly as possible. **If you are over 65 or eligible for a flu vaccine due to a health condition**, please contact us on 01327 842360 to book your jab as soon as possible.

**If you are 50 to 64 and you are in one of the other groups which is eligible for the flu vaccination, for example you have a health condition which puts you at risk from flu, you will be invited earlier. Please note that healthy people in the 50 to 64 year old age group will not be vaccinated until November and December, unless you are as above.** This is providing there is sufficient vaccine, and no appointments will be offered for healthy patients in this age group until then. This is to ensure that those who are most at risk are vaccinated first.

If you have any questions or queries on flu, please get in touch by emailing [k83019.discharges@nhs.net](mailto:k83019.discharges@nhs.net) or telephone 01327 841842

**Don't Delay,  
book today,  
at Long Buckby  
Practice**



## Long Buckby Practice Opening Hours

The Practice is open Monday to Friday 8am to 6.30pm, except on the following days:

Wednesday 16 <sup>th</sup> September closed from 12.30pm	Staff training
Wednesday 28 <sup>th</sup> October closed from 12.30pm	Staff training
Wednesday 25 <sup>th</sup> November closed from 12.30pm	Staff training



### Phone Calls

You may have noticed that we have had a new phone system installed which enables patients to queue rather than have to keep trying us until you get through. It has also allowed us to monitor the number of calls that we receive each day and it is clear that over 35% of all calls into the surgery are between 8am and 8.30am.

If your call is not urgent, you might like to call us later in the morning so that you don't have to wait for us to answer your call. It also means that those with a more urgent need can get through quickly.

### Medication Reviews

We are delighted to welcome a new Clinical Pharmacist, Simur, to the Practice team. Simur will be starting at the Practice in October and will be contacting patients that need medication reviews. Simur will also be processing all of the medication changes for patients that have been discharged from hospital or sent to us from hospital consultants.

You may see a note on your prescription asking you to make an appointment with Simur. This is to make sure that you have a review before your next prescription is due. **If you do not have a review we cannot guarantee that we can process your next repeat prescription requests.**



**For the latest advice on  
coronavirus**

[www.gov.uk/coronavirus](http://www.gov.uk/coronavirus)



**If you are visiting the  
surgery, please wear a face  
covering.**

**When the surgery is  
closed and you cannot  
wait to speak to a GP**

Dial  
**111**

or

[www.111.nhs.uk](http://www.111.nhs.uk)

**In an emergency dial  
999**

**To subscribe to our Carers' newsletter, please email  
[k83019.discharges@nhs.net](mailto:k83019.discharges@nhs.net)**